

# Warranty conditions

Valid from June 1, 2021.

Zünd warrants the machine against defects in materials and workmanship. The following warranty conditions apply to the repair of the machine or the replacement of machine components at Zünd's cost and discretion. The warranty does not cover any direct, indirect, incidental or consequential damages that may be due to a defective machine, such as materials/substrates rendered unusable, lost profit, etc.

## Warranty periods for new machines

| Components  | Warranty periods                    |
|---|-------------------------------------|
| Base machine  | 24 months                           |
| PCT, UCT, KCT, VCT-X, PPT, UDT, CTT-X, PTT-X, RBT, SCT, WKT                         | 24 months                           |
| RM-X, UM-X, PUM-X, PPM-S, PMM-S, MAM-X, KCM-S, LM, ESM, NMM                         | 6 months                            |
| EOT-X <sup>3)</sup> , EOT-250 <sup>3)</sup> , URT <sup>3)</sup> , PRT <sup>3)</sup> | 6 months                            |
| POT-X, DRT, router spindle  | 6 months                            |
| Vacuum pump   | 24 months                           |
| Vacuum turbine <sup>1), 2)</sup>  | 24 months                           |
| HP computer, HP monitor   | 24-month HP-Care Pack <sup>4)</sup> |
| Projectors <sup>5)</sup> , monitor, camera, lenses                                  | 24 months                           |

## Warranty periods for used machines

| Components                       | Warranty periods |
|----------------------------------|------------------|
| Basic machine                    | 6 months         |
| Components                       | 6 months         |
| Vacuum pumps and vacuum turbines | 6 months         |

## Warranty periods for spare parts and exchange parts<sup>6)</sup>

| Components  | Warranty periods |
|---|------------------|
| PCT, UCT, KCT, VCT-X, PPT, UDT, CTT-X, PTT-X, RBT, SCT, WKT                         | 6 months         |
| RM-X, UM-X, PUM-X, PPM-S, PMM-S, MAM-X, KCM-S, LM, ESM, NMM                         | 6 months         |
| EOT-X <sup>3)</sup> , EOT-250 <sup>3)</sup> , URT <sup>3)</sup> , PRT <sup>3)</sup> | 6 months         |
| POT-X, DRT, router spindle  | 6 months         |
| Vacuum pump   | 12 months        |
| Vacuum turbine <sup>1), 2)</sup>  | 12 months        |

All parts/components not explicitly listed in the chart are considered part of the base machine.

**Warranty limitations:**

1. Vacuum turbines: warranty expires after period indicated or 6,000 operating hours, whichever comes first. The vacuum turbine has a built-in hour meter.
2. Vacuum turbines: warranty rendered null and void if the turbine is operated under the following conditions:
  - Operation in a spaces < 10 m<sup>3</sup>/
  - Operation at ambient temperatures exceeding 35° C / 95° F .
  - Operation in same space where electrically conductive materials, e.g. carbon fiber, is being processed.
3. EOT-X, EOT-250, URT, PRT: warranty expires after period indicated or 1,000 operating hours, whichever comes first. These tools have a built-in hour meter.
4. HP computer, HP monitor: Warranty covered exclusively by HP. Safeguarding data is the customer's responsibility. Any effort on Zünd's part to restore data is billable.
5. Projectors: Projector lamps are covered by a 12-month warranty.
6. Exchange parts: Zünd reserves the right to charge for any returned parts that are excessively damaged and cannot be repaired/refurbished.

**Warranty exclusions:**

- Any repair or exchange of components/parts performed by personnel not authorized by Zünd will render the warranty null and void.
- No service performed under warranty (incl. parts exchange) restarts, or in any way extends, the original warranty period.
- During the warranty period, the customer is entitled only to replacement parts of equal value. Exchange parts are factory refurbished. There is no implied right to new parts.
- For components purchased as upgrades, warranty periods apply as indicated in the chart.
- Consumables such as blades, router bits, crease wheels, underlay materials, etc., are excluded from the warranty.

**Zünd's General Conditions of Sale and Delivery (GCSD) apply for all warranty claims.**

**Software:**

By using software that was sold, delivered, and/or installed in combination with the Zünd Cutter, you automatically accept the End-User License Agreement for each individual software product. This may imply your consent to a transfer of data to Zünd and/or its partners. If you wish to expressly deny such transfer of data, contact your reseller/service partner.

**In general, warranty claims do not apply to software products. Please refer to the End-User License Agreement for details pertaining to each individual software product.**

# Warranty Certificate

Congratulations on your new Zünd cutter! Zünd embodies Swiss quality in engineering and manufacturing and, for years, has been synonymous with precision, performance, and reliability.

Expect extraordinary longevity as the modular selection of tool and other options makes Zünd high-performance cutters capable of adapting to future changes in your cutting requirements.

Your new cutter is designed for 24/7 operation and is backed by a 2-year manufacturer's warranty.

A worldwide network of authorized resellers and service partners is at your disposal. All our partners carry a local inventory of critical parts and employ factory-trained and authorized service engineers.

The 2-year warranty period begins on the date of installation as noted below. For the warranty to become effective, this certificate must be duly signed and returned.

|                |  |                    |  |
|----------------|--|--------------------|--|
| Serial number: |  | Installation date: |  |
|----------------|--|--------------------|--|

|                          |  |                      |  |
|--------------------------|--|----------------------|--|
| Reseller/service-partner |  |                      |  |
| Company name:            |  | Authorized engineer: |  |

|                   |  |                 |  |
|-------------------|--|-----------------|--|
| End-user/customer |  |                 |  |
| Company name:     |  | Contact person: |  |
| Adress:           |  | Phone number:   |  |
|                   |  | E-Mail:         |  |
|                   |  | Website:        |  |

|         |  |  |  |
|---------|--|--|--|
| Remarks |  |  |  |
|         |  |  |  |
|         |  |  |  |
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|            |  |  |  |
|------------|--|--|--|
| Signatures |  |  |  |
|------------|--|--|--|

|      |                     |      |                   |
|------|---------------------|------|-------------------|
| Date | Authorized engineer | Date | End-user/customer |
|------|---------------------|------|-------------------|